

## EVault Managed Services

### Key Benefits

- Free up IT staff and resources to focus on your core business
- Mitigate IT risk and ensure smooth backups with an optimized, actively managed storage solution
- Expedite issue-resolution with a direct support line
- Be ready for compliance audits—and emergencies—with a documented Data Protection Plan



Don't have the time or resources to design, implement, or manage your EVault® backup solution? No problem: You can hire the best team to do it for you.

EVault Managed Services adds an assigned team of data protection experts that can get you up and running fast, then smoothly manage and monitor your EVault deployment—on your premises, in our cloud, or deployed as a hybrid of the two. Ideal for mid-size and large enterprises with highly distributed and regulated environments, EVault Managed Services gives you complete control over your digital assets, ensures optimal data protection, and frees your in-house IT staff to focus on your core business.

### Extend Your In-House IT Staff

Your assigned EVault Managed Services team—a Solution Architect, Professional Services Consultant, and Vault Manager—serves as a virtual extension of your in-house IT staff. The team will fine-tune your company's EVault deployment, run regular backup reports and daily health checks, troubleshoot problems, and work to ensure fast and reliable restores.

## Datasheet

### EVault Managed Services

#### Streamline Your Support

Need assistance? Simply pick up the phone or email your team members directly. Everyone on your assigned team already knows the ins and outs of your environment and EVault solution, so you're ensured a fast resolution.

#### We're On the Frontlines—Right Where You Need Us

A disaster is probably the worst time for additional surprises. So it's good to know that if a disaster strikes, EVault experts will spring into action and act as your first line of defense—the only defense your company will need.

#### How It Works

##### 1. Design

- Your EVault Managed Services team works with you to create backup schedules, retention strategies, and recovery plans that meet your recovery objectives.
- The team also devises an encryption and security strategy that meets your security requirements.

##### 2. Implementation

- The team deploys your EVault solution and provides necessary training.
- The team also documents your Data Protection Plan so you always know what to do during a compliance audit or recovery.

##### 3. Management and Monitoring

- The team proactively reports backup and vault status.
- Use your direct support line to quickly address any questions or problems.
- The team is available to assist you with rapid recovery 24/7/365.

#### Take the Next Step

To learn about EVault backup and recovery services, call us at 1.877.901.DATA (3282), email us at [concierge@evault.com](mailto:concierge@evault.com), or visit us at [www.evault.com](http://www.evault.com).



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