

EVault Cloud Disaster Recovery Service

Key Benefits

- Managed, rapid recovery of critical data and systems in the cloud after a disaster—guaranteed by SLAs
- Experienced team of DR specialists to plan, test, and execute disaster recovery process
- Secure, remote access to recovered systems via SSL VPN
- 4-hour SLA option includes proactive failover enabling zero downtime for planned maintenance, upgrades, and site outages

Get managed recovery of critical systems in the cloud, guaranteed.

EVault® Cloud Disaster Recovery Service is a managed service that enables you to rapidly recover your mission-critical data and systems in our cloud after a disaster. We guarantee your recovery times, and back them with 4-, 24- or 48-hour Service Level Agreement (SLA) options.* Trust EVault disaster recovery (DR) specialists to manage the planning, testing, and, if disaster strikes, execution of your DR processes. All you need is a computer and an Internet connection to remotely access your recovered systems and data in our secure, purpose-built cloud.

Rapidly Recover Your Critical Systems and Data. Guaranteed.

EVault Cloud Disaster Recovery Service backs up or replicates your systems to the ironclad EVault cloud. When there's a disaster, your critical systems are quickly recovered as virtual machines (VMs).

How would you like a zero downtime option for planned system maintenance, upgrades, and outages? With the 4-hour SLA option, the VMs are always on, receiving replicated data over the wire. So you can proactively fail over your systems to the EVault cloud and gain quick, remote access to them. Whenever you choose.

EVault Cloud Disaster Recovery Service: Key Features

Package	4-Hour SLA	24-Hour SLA	48-Hour SLA
Protected Platforms	Windows Server 2003 and 2008; Microsoft Exchange, SQL Server, File Server, and SharePoint; Blackberry Server; and others	Microsoft Windows, IBM i, IBM AIX, Red Hat Linux, SUSE Linux, VMware, and other environments	Microsoft Windows, IBM i, IBM AIX, Red Hat Linux, SUSE Linux, VMware, and other environments
Comprehensive Package	Hosted Active Directory VM, storage, secure network protocols, SSL VPN and IPSec tunnel (for secure cloud recovery)	EVault System Restore (for Windows systems), VMs, storage, secure network protocols, SSL VPN (for secure cloud recovery)	EVault System Restore (for Windows systems), VMs, storage, secure network protocols, SSL VPN (for secure cloud recovery)
Cloud Infrastructure	Remote, top-tier data centers serving as a "hot cloud"—an extension to your production environment—for your key systems	Remote, top-tier data centers serving as a "warm site" for your key systems	Remote, top-tier data centers serving as a "warm site" for your key systems
DR Tests	One (1) complete DR test	One (1) complete DR test	One (1) complete DR test

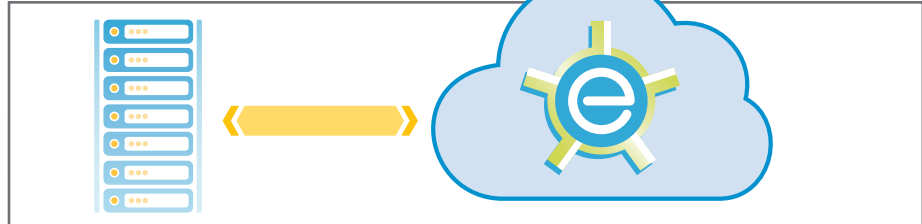
* The guarantee is set forth in the EVault Cloud Disaster Recovery Service Level Agreement, and includes service credits and the right to terminate if the guarantee is not met.

Rely on the Experienced Team of EVault DR Specialists—Always by Your Side

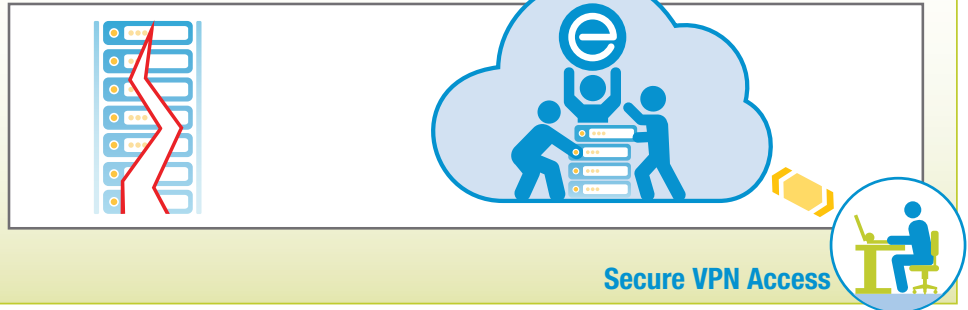
Our team of experts take care of DR planning, testing and documentation, and will guide the recovery process to minimize business disruption. They'll test the service with you before activating it to help ensure accurate and effective post-disaster execution. After DR testing, you'll receive a Disaster Declaration Card and a DR Plan tailored to your specific environment. If a disaster strikes, call our 24x7x365 disaster declaration hotline—EVault DR experts are standing by.

HOW IT WORKS

Scenario 1: NORMAL BACKUP & RECOVERY



Scenario 2: DISASTER RECOVERY



Remotely Access Your Critical Systems in Our Purpose-Built Cloud

EVault Cloud Disaster Recovery Service hosts and protects your critical data in the EVault network of top-tier rated and SSAE-16 compliant or ISO-certified data centers. These facilities feature a virtualization platform for best-in-class redundancy and performance, high availability, and superior storage efficiency.

We provide remote SSL VPN access, so as long as you can access the Internet you can securely recover data and applications from wherever you happen to be. And you'll be able to access your critical systems and data in our cloud until your physical site is operational again.

Take the Next Step

To learn about EVault backup and recovery services, call us at 1.877.901.DATA (3282), email us at concierge@evault.com, or visit us at www.evault.com.



Headquarters | 3101 Jay Street, Suite 110 | Santa Clara, CA 95054 | 877.901.DATA (3282) | www.evault.com

Netherlands (EMEA HQ) +31 (0) 73 648 1400 | **France** +33 (0) 1 55 27 35 24 | **UK** +44 (0) 1932 445 370

EVault and the EVault logo are registered trademarks of EVault Inc.
All other trademarks or registered trademarks are the property of their respective owners.

2012.03.0012_DS (updated 04/25/2012)